

# Exceptional Study Aid Campaign 2024 - 2025 Grenoble INP - UGA

## Frequently Asked Questions (FAQ)

### TRANSLATION OF DOCUMENTS ?

#### IS THE SWORN TRANSLATION REQUIRED ?

All documents must be translated into **French** or **English**.

Sworn translations of the documents to be uploaded are not compulsory; however, it is **ESSENTIAL** to upload a copy of the original **AND** the unsworn translated version.

### I'M NOT ABLE TO GATHER ALL THE SUPPORTING DOCUMENTS ?

#### WHAT IF I'M NOT ABLE TO SUPPLY THE FAMILY RECORD BOOK ?

You must produce a **signed and dated sworn statement** listing the full names and dates of birth of **all your family members, parents and brothers and sisters**, indicating those who are financially dependent on their parents during the academic year 2023-2024.

Brothers and/or sisters who work **DO NOT HAVE TO BE DECLARED**

### WHAT SHOULD I DO IF I DON'T PROVIDE THE FINANCIAL EVIDENCE REQUESTED ?

If your family situation does not allow you to provide all the requested documents :

- ⇒ Please contact the Registrar's Office of your department as soon as possible via the [SOS Application](#) who will contact the Grenoble INP - UGA Student Social Action Centre for approval.

### ONE OF MY PARENTS IS A STAY-AT-HOME PARENT / HAS NO MEANS OF SUPPORT, HOW CAN I OFFICIALLY JUSTIFY THIS ?

If one of your parents has no means of support at home, you must provide official proof of this by uploading one of the following documents :

- ⇒ Tax return showing no income
- ⇒ Certificate of no financial resources of any kind (solidarity resources, widow's pension, property gains, etc.) issued by the town hall of your home city.

## I WANT TO ADD OR MODIFY A DOCUMENT

### CHANGE OF SITUATION

An event has occurred after your application have been submitted and has changed your family situation (unemployment, redundancy, illness, divorce, retirement, etc.):

- ⇒ Please quickly contact the Registrar's Office of your department via the [SOS Application](#)
- ⇒ Please bring proof of your new situation to your Registrar's Office.  
Examples: unemployment or redundancy certificate, divorce certificate, etc....)

**WITHOUT PROOF, THE NEW FINANCIAL SITUATION WILL NOT BE TAKEN INTO ACCOUNT**

### MODIFY OR ADD A DOCUMENT AFTER SUBMITTING MY APPLICATION

**Once your application has been validated, you can no longer modify it.**

The new supporting documents must be sent to [SOS Application](#) before the campaign's deadline.

**To enable us to identify you, please state your full name in any message sent to SOS Candidatures**

## I CAN NOT FIND ANY ANSWER TO MY QUESTION

If you cannot find the answer to your question, please contact [SOS Application](#), giving your full name, school and file number and explaining the problem you are meeting.

### SOS CANDIDATURES

- ⇒ [SOS APPLICATION](#) If you have any problems filling in the application, please contact the students affairs office of your département :
  - **La Prépa des INP in Grenoble & in Valence:** [laprepa.cse@listes.grenoble-inp.fr](mailto:laprepa.cse@listes.grenoble-inp.fr)
  - **Grenoble INP - Ense3, UGA:** [ense3.cse@grenoble-inp.fr](mailto:ense3.cse@grenoble-inp.fr)
  - **Grenoble INP - Ensimag, UGA :** [sos.cse.ensimag@grenoble-inp.fr](mailto:sos.cse.ensimag@grenoble-inp.fr)
  - **Grenoble INP - Esisar, UGA :** [esisar.cse@grenoble-inp.fr](mailto:esisar.cse@grenoble-inp.fr)
  - **Grenoble INP - Génie Industriel , UGA:** [genie-industriel.cse@grenoble-inp.fr](mailto:genie-industriel.cse@grenoble-inp.fr)
  - **Grenoble IAE - INP, UGA (Grenoble & Valence):** [scolarite-iae@grenoble-iae.fr](mailto:scolarite-iae@grenoble-iae.fr)
  - **Grenoble INP - Pagora, UGA:** [pagora.scolarite@grenoble-inp.fr](mailto:pagora.scolarite@grenoble-inp.fr)
  - **Grenoble INP - Phelma, UGA :** [phelma.cse@grenoble-inp.fr](mailto:phelma.cse@grenoble-inp.fr)
  - **Polytech Grenoble - INP, UGA:** [polytech-inscriptions@univ-grenoble-alpes.fr](mailto:polytech-inscriptions@univ-grenoble-alpes.fr)
- ⇒ [SOS Technical](#) : in case of technical problems, please contact: [sos.cse@grenoble-inp.fr](mailto:sos.cse@grenoble-inp.fr)