

Tuition fees exemption campaign on social criteria 2024-2025

Frequently Asked Questions (FAQ)

TRANSLATION OF DOCUMENTS ?

IS THE SWORN TRANSLATION REQUIRED ?

All documents must be translated into **French** or **English**.

Sworn translations of the documents to be uploaded are not compulsory; however, it is **ESSENTIAL** to upload a copy of the original **AND** the unsworn translated version.

I'M NOT ABLE TO GATHER ALL THE SUPPORTING DOCUMENTS ?

WHAT IF I'M NOT ABLE TO SUPPLY THE FAMILY RECORD BOOK ?

You must produce a **signed and dated sworn statement** listing the full names and dates of birth of **all your family members, parents and brothers and sisters**, indicating those who are financially dependent on their parents during the academic year 2023-2024.

Brothers and/or sisters who work **DO NOT HAVE TO BE DECLARED**

WHAT SHOULD I DO IF I DON'T PROVIDE THE FINANCIAL EVIDENCE REQUESTED ?

If your family situation does not allow you to provide all the requested documents :

- ⇒ Contact the Registrar's Office of your department as soon as possible via the [SOS Application](#) who will contact the Grenoble INP - UGA Student Social Action Centre for approval.

ONE OF MY PARENTS IS A STAY-AT-HOME PARENT / HAS NO MEANS OF SUPPORT, HOW CAN I OFFICIALLY JUSTIFY THIS ?

If one of your parents has no means of support at home, you must provide official proof of this by uploading one of the following documents :

- ⇒ Tax return showing no income
- ⇒ Certificate of no financial resources of any kind (solidarity resources, widow's pension, property gains, etc.) issued by the town hall of your home city.

I WANT TO ADD OR MODIFY A DOCUMENT

CHANGE OF SITUATION

An event has occurred after your application was submitted and has changed your family situation (unemployment, redundancy, illness, divorce, retirement, etc.):

- ⇒ Quickly contact the Registrar's Office of your department via the [SOS Application](#)
- ⇒ Bring proof of your new situation to your Registrar's Office.

Examples: unemployment or redundancy certificate, divorce certificate, etc....)

WITHOUT PROOF, THE NEW FINANCIAL SITUATION WILL NOT BE TAKEN INTO ACCOUNT

MODIFY OR ADD A DOCUMENT AFTER SUBMITTING MY APPLICATION

Once your application has been validated, you can no longer modify it.

The new supporting documents must be sent to [SOS Application](#) before the campaign's deadline.

To enable us to identify you, please state your full name in any message sent to SOS Candidatures:

I CAN NOT FIND AN ANSWER TO MY QUESTION

If you cannot find the answer to your question, please contact [SOS Application](#), giving your full name, school and file number and explaining the problem you are meeting.